



# Identity Protection Services

Blue Cross and Blue Shield of Alabama works with Experian® to offer identity protection to our members. Experian is offering two new services – **IdentityWorks** and **MinorPLUS** (to protect the minors covered on a member's contract) – to constantly check for signs that members might be at risk for identity theft.

These new products replace the current ProtectMyID (individual) and FamilySecure (family) identity protection products.

## How am I and my family covered?

**IdentityWorks** provides:

- ✓ Daily Credit Monitoring and Timely Alerts
- ✓ A U.S.-based Fraud Resolution Team
- ✓ \$1 Million Identity Theft Insurance
- ✓ An Experian Credit Report

**MinorPLUS** provides:

- ✓ Internet Surveillance
- ✓ Minor SSN Monitoring
- ✓ A U.S.-based Fraud Resolution Team
- ✓ \$1 Million Identity Theft Insurance

## How do I enroll in the service?

- To enroll in this service, log in or register to *myBlueCross* at **AlabamaBlue.com/IDProtection**.
- Follow the enrollment instructions using the Activation Code(s) provided.

## How much does it cost?

- This service is free for all eligible, active members.
- Once activated, this service will continue uninterrupted for one year. At the end of each subscription, active members can return to *myBlueCross* and obtain a code to establish coverage for an additional one year period.

### Please Note:

As of January 1, 2019, these will be the only products offered by Experian through Blue Cross and Blue Shield of Alabama. Members who currently have an Experian product through Blue Cross will receive a notice ahead of their current subscription expiration.



*We cover what matters.*

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Experian Corporation is an independent company providing identity protection services to Blue Cross and Blue Shield of Alabama members.